

# TROUBLESHOOTING CONNECTIVITY

1. Cannot connect the Laser to the Tablet (4th Step Sxb & TruPoint 300 Quick Reference Guides, 5th Step 200x):

- Check that BT option is turned ON in the Sxb/200X laser or WLAN in the TruPoint 300 (2nd Step).
- Check that you have good battery life on the laser products and tablet; replace or recharge if necessary.

2. The Laser is found but cannot pair with the tablet:

- Check that the correct PIN is being entered for the Laser, Sxb = 6912 and 200X = 1234.
- Cycle the power on the TruPoint 300, make sure WLAN is on and try again.

3. Starting a new survey and the connection icon does not turn green:

- Tap the disconnected icon and wait 5 seconds for it to turn green.
- Check that the latest version of the app is installed (App Store for iOS and Google Play for Android).

4. If connection is lost during a survey (Disconnected icon is displayed):



- Tap the Disconnected icon and wait 5 seconds for it to turn green.
- Check that you have good battery life on the laser products and tablet; replace or recharge if necessary.
- If battery levels are good, close the app, cycle the power on the laser & table and connect again.

## TruSpeed Sxb Quick Reference Guide:

2nd Step for TruSpeed Sxb Toggle on *Bluetooth* Link:

1. Press  until (  ). 2. Press  until (  ), then press  to confirm selection (  ).

4th Step Sync Tablet's *Bluetooth* link with TruSpeed Sxb:



1. Tap  **Settings**, then tap  **Bluetooth**. 2. Turn on the tablet *Bluetooth* link. 3. Tap the laser mode/serial number under AVAILABLE DEVICES. 4. Enter PIN number: 6912 or accept any passkey. 5. Exit the main screen.

## TruPulse 200X Quick Reference Guide:

2nd Step for TruPulse 200X Toggle on *Bluetooth* link:







1. Press  to power unit on. 2. Press  until (  ). 3. Press  until (  ). 4. Press  to accept.

5th Step Sync Tablet's *Bluetooth* link with TruPulse 200X:



1. Tap  **Settings**, then tap  **Bluetooth**. 2. Turn on tablet *Bluetooth* link. 3. Tap the laser model/serial number under AVAILABLE DEVICES. 4. Enter the PIN number: 1234 or accept any passkey. 5. Exit to main screen.

## TruPoint 300 Quick Reference Guide:

2nd step for TruPoint 300 Activate WLAN:

1. Press  to power the unit on. 2. Press , then tap . 3. Tap  twice, then activate WLAN connectivity . 4. Press  to accept.

4th Step Connect TruPoint 300 to Tablet:

1. Tap  **Settings**, then tap  **WLAN**. 2. Tap the laser model/serial number listed in available networks. 3. Laser will display as connected.